

# **2023 LA County Fair Frequently Asked Questions**

The theme of this year's LA County Fair is "Spring into Fair: Where Fun Blooms," and we can't wait to celebrate during our dates **May 5-29**.

#### When will tickets for the LA County Fair go on sale?

Tickets are on sale now at lacountyfair.com. The 2023 Fair will be May 5-29, open Thursdays-Sundays and Memorial Day.

# Do I have to purchase my tickets in advance?

If you want the best price, purchase tickets in advance online. Tickets purchased at the gate the day of your visit will see a price increase.

#### Will tickets be available at the gate?

Yes, we will have a limited number of ticket booths open at the gate daily. We recommend that you **please purchase your tickets online in advance for the best price and experience.** Ticket prices at the gate are higher than online pricing; purchasing on your phone even at the main gate offers a lower priced ticket than purchasing at a ticket booth.

I am fully vaccinated. Do I have to wear a mask at the fair or show my vax card/negative test results? Fairplex follows all Federal, State, and Local guidelines. Please check website and social media for up to date information.

# What are the other restrictions?

In addition to our COVID protocols and increased sanitization, we will have more elbow room on the fairgrounds – distancing will be encouraged.

#### Will you be selling a season pass this year?

Yes. Visit lacountyfair.com for Season Pass options.

#### Will you offer free or discounted admission days?

The Fair's opening day will be 5-5-5: May 5, opening at 5 p.m. with \$5 admission.

The Fair will have Food Drive Thursdays on May 11 and May 18. Bring in 5 cans of food for free entry from 11 a.m. to 4 p.m.

Pomona and La Verne residents will receive special \$1 entry for Pomona Day, May 11, and La Verne Day, May, 12, respectively. LA County Day is May 6. LA County residents can get in for \$8. Promo codes are POMONA, LAVERNE, LACOUNTY – note that the purchasers zip code must match the zip code of the respective city or county.

#### What About Senior Day - is there a day Seniors get in free?

There is no specific day for seniors, however there is a discounted ticket for seniors every day at the Fair available online.

# Will Opening Day be free?

Opening day will not be free. The Fair will have its 5-5-5 Day – May 5, opening at 5 p.m. with \$5 admission. There are discounted tickets available online to the general public for the remainder of the Fair and if you visit any local Superior Foods or O'Reilly Auto Parts stores.

# What about City days are at the Fair?

Pomona Day is May 11 and La Verne Day is May 12. Promo codes are POMONA, LAVERNE, LACOUNTY – note that the purchasers zip code must match the zip code of the respective city or county.

# Can military/veterans get a discount or get in for free?

Military/veterans can get into the Fair on Memorial Day for \$8.

# Will you offer any food promotions?

There will be a \$7.70 (plus tax) value food menu. Participating food vendors are listed at <u>www.lacountyfair.com</u>.

# Will you have unlimited ride wristbands or have ride discounts?

The Fair has discontinued the ride wristband program and replaced with a discounted ride package. This ride package is available at any local Superior Foods along with discounted admission tickets. The ride package is \$40 and allows people to go on up to 12 rides\* except Titan, and play up to two games.

Ride packages must be used in their entirety on the first day of use and must be used before the end of the 2023 fair; unused packages do not carry over to future fairs. There is no refund for unused packages in part or whole.

Wristbands are still available directly from our ride operator, RCS. There are two kinds, Weekday and Weekend both available for \$50 on the shopping cart at lacountyfair.com.

#### When will the concert series be announced?

The LA County Fair Concert Series has been announced. Visit lacountyfair.com for a list of acts.

#### Does my concert ticket include Fair admission?

Yes. Your concert ticket includes admission unless you purchase the concert in Fair on the day of your concert. Parking is not included.

#### Will there be free tickets available to the concerts?

Free tickets are not available for the following shows: John Fogerty, Billy Currington & Chris Janson, Lady A and Jelly Roll. If a limited number of free tickets become available an announcement will be made via LA County Fair social media channels the day-of the show. For all other shows, a limited number of general admission concert tickets may be available the day of beginning at 2 p.m. at the ticket booth on Rose Lane. Tickets are given away on a first come, first serve basis. Everyone wanting a single ticket must be present.

#### How can I apply to become a Commercial Vendor?

The online application is open at Lacountyfair.com under Partners/Commercial Sales and can be found here: <a href="https://www.lacountyfair.com/partner/commercial-sales/">https://www.lacountyfair.com/partner/commercial-sales/</a>

#### What are the 2023 Commercial Vendor space rates?

The space rates are listed on the LA County Fair website under Partners/Commercial Sales and can be found here: <u>https://www.lacountyfair.com/wp-content/uploads/2022/10/2023-Commercial-Vendor-Space-Rates.pdf</u>

# I am a Crafter or Retail Mobile and interested in being a vendor at the LA County Fair, when and how can I apply?

The Handmade LA Crafter & Mobile Retail Truck application is available at lacountyfair.com under Partners/Commercial Sales or you can contact Lacy Lozano at Lozano@Fairplex.com or 909-865-4512.

#### Who do I contact to get Sponsorship information and rates?

Please contact Suzanne Villegas at villegas@fairplex.com or 909-865-4511

# I am a Food & Beverage vendor, how can I apply to be a concessionaire at the LA County Fair or other Fairplex events?

If you sell a food and/or beverage item, please contact Sherry Flores at <u>sherry.flores@oakviewgroup</u>. You can complete the online application here: <u>https://www.lacountyfair.com/partner/food-beverage</u>

#### Can I perform at the LA County Fair?

Please check <u>www.lacountyfair.com</u> for application deadline to be a part of the community entertainment program at the 2023 LA County Fair. If you are a professional entertainer interested in performing at the Fair, email <u>entertainment@fairplex.com</u>.

#### Will there be competitions this year?

Yes. Competition guides are available on our website at lacountyfair.com/competitions.

#### How can I volunteer at the Fair?

Visit <u>https://fairplex.com/tlcfairplex/ambassadors/</u> for information on how to volunteer.

#### Is the Fair offering field trips?

The FairKids Field Trip program is offering limited reservations. Visit <u>www.lacountyfair.com</u> for more information.

#### What are all your different ticketing options and pricing?

Visit <u>https://www.lacountyfair.com/</u> for ticket and prices.

#### Will someone be scanning my admission ticket at the gate?

No, Blue and Yellow Gate entrances will be utilizing self-scanning units monitored by employees. Printed and digital tickets are both accepted.

#### Do I need to present my ID with my season pass?

Yes, every season pass holder ages 16+ must present valid ID that matches the name on their season pass for entry into the Fair.

# I've contracted COVID-19 and no longer want to go to the Fair due to fear of getting sick again, am I eligible for a full refund?

Please stay home if you feel sick or have any symptoms of Covid19. When purchasing tickets online, the user agrees to no refunds, no exchanges, however, the ticket you purchased is valid multiple days and is transferable. Season passes are non-transferable.

# What is the refund policy?

When purchasing tickets online, the user agrees to no refunds, no exchanges, however, the ticket you purchased is valid multiple days and is transferable. Season Passes are nontransferable.

# What are your parking options and pricing?

ADA parking is available at all public lots; and Ride Share is located at Gate 7 on White Avenue. Parking:

One Day Parking at Gates 9 & 17: Advance Online: \$17; At the Gate: \$22

Season parking pass: \$80 online

Parking must be purchased in advance, before the day-of. To stream-line entry, parking will not be available for purchase online the day-of your visit and must be purchased at the gate.

Fairplex is a cashless venue. Parking toll lanes and admission booths will accept debit or credit cards only. Vendors and concessionaires inside the event may still accept cash, but we encourage use of card.

# Any parking restrictions? (No RVs, etc.)

RV Parking is located in the Main Lot of Gate 17 for \$40.

# Where can I be dropped off if not looking to park on campus? Rideshare/Uber drop-off location

Ride Share is located at Gate 7 on White Avenue.

# Can I bring and use my own sanitizing supplies?

One (1) 6 oz (or less) plastic bottle per person is allowed.

# Can I bring a small cooler with outside food and beverages?

A small amount of food and beverage is allowed for medical or dietary reasons.

# Will you be hosting a job fair for LACF 2023?

Yes, the 2023 LA County Fair Job Fairs will be taking place on March 25 and April 8. Location information will be available at a later date.

#### If not, where do I apply?

Visit <u>www.fairplex.com</u> for job openings.

# How can I find out if my favorite vendor will participate again this year? If they're not participating, who can help me get their contact information?

The commercial vendor list will be available on the LA County Fair website by April 7, 2023. If you need additional information please contact the Commercial Sales office at 909-865-4500.

# Will there be free tickets available to the concerts?

Free tickets are not available for the following shows: John Fogerty, Billy Currington & Chris Janson, Lady A and Jelly Roll. If a limited number of free tickets become available an announcement will be made via LA County Fair social media channels the day-of the show. For all other shows, a limited number of

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